

HEALTH CARE SERVICES REVIEW – REQUEST and RESPONSE

(004010X094A1)

REFERRALS

Use this Companion Document when creating UnitedHealthcare referral transactions.

**Note: National Provider Identifiers (NPI's) will be issued beginning in May 2005.
This Companion Document is applicable during the NPI transition period from May 2005 to May 2007.**

HEALTH CARE SERVICES REVIEW TRANSACTIONS 278 (004010X094A1) -- Referrals

Data Elements used by UnitedHealthcare

Updated 4/25/05

Data Element	Description	Value	UnitedHealthcare Trading Partner Instructions
Referral Requests (UM01 = SC)			
Loop 2010A UMO Name			
NM108	Identification Code Qualifier	PI	Please use code PI and provide United Payer ID (87726) or Medica Payer ID (94265) in NM109
Loop 2010B Requester Name			
NM108	Identification Code Qualifier	24	Please use code 24 and provide requester's Employer's Identification Number in NM109.
REF01	Reference Identification Qualifier	ZH	Please use code ZH and provide the United-assigned provider number in REF02.
Loop 2000C Subscriber Level			
Note: For referral requests, the patient should be identified and sent in the Subscriber loop (2000C) and the Dependent loop (2000D) should not be sent. (Reference: section 2.2.2.2 of the 278 Implementation Guide)			
H101-1	Diagnosis Type Code	BK	Please use code BK and provide Principal Diagnosis in HI01-2.
H102-1	Diagnosis Type Code	BF	Please use code BF and provide Secondary Diagnosis in HI02-2, if applicable. United will consider up to 2 diagnoses.
Loop 2010CA Subscriber Name			
NM103	Subscriber Last Name		Please provide patient's Last Name.
NM104	Subscriber First Name		Please provide patient's First Name.
NM108	Identification Code Qualifier	MI	Please use code MI and provide patient's Member Identification Number in NM109.
REF01	Reference Identification Qualifier	6P	Please use code 6P and provide patient's Group Number in REF02.
REF01	Reference Identification Qualifier	HJ	Please use code HJ and provide patient's Dependent Code in REF02, if available. Dependent Code is the 2-digit number following the member's name on the ID card.
REF01	Reference Identification Qualifier	N6	Please use code N6 and provide the United-assigned "COSMOS Division" (3 alphabetic characters), if applicable and if known.
DMG02	Subscriber Date of Birth		Please provide patient's Date of Birth.
DMG03	Subscriber Gender Code		Please provide patient's Gender Code.
Loop 2000D Dependent Level			
Note: For referral requests, the dependent should be identified and sent in the Subscriber loop (2000C) and the Dependent loop (2000D) should not be sent. (Reference: section 2.2.2.2 of the 278 Implementation Guide)			

HEALTH CARE SERVICES REVIEW TRANSACTIONS 278 (004010X094A1) -- Referrals

Data Elements used by UnitedHealthcare

Updated 4/25/05

Data Element	Description	Value	UnitedHealthcare Trading Partner Instructions
Loop 2010E Service Provider Name			
Notes: Please submit one Service Provider loop (2010E) per referral request.			
NM108	Identification Code Qualifier	24	Please use code 24 and send the Service Provider Employer's Identification Number in NM109.
REF01	Reference Identification Qualifier	ZH	Please use code ZH and provide the United-assigned provider number in REF02.
PER02	Service Provider Contact Name		Please send the name of the contact at the Service Provider, if different than or not sent in the NM1 segment in loop 2010E.
PER03	Communication Number Qualifier	TE	Please use code TE and provide the contact's telephone number in PER04.
Loop 2000F Service Level			
Notes: Please submit one Service Level loop (2000F) per referral request.			
UM02	Certification Type Code	I 4, R, S	Please use code I for an initial request. Change requests (4, R, or S) not supported at this time.
UM03	Service Type Code	3 73 1	For Medica Business Only: Please use code 3 for Consult in Office. For Medica Business Only: Please use code 73 for Consult and Diagnose. For Medica Business Only: Please use code 1 for Diagnose and Treat. <u>Note for Medica Business Only:</u> Medica will consider any other value or blank to be Diagnose and Treat.
DTP01	Service Date	472	Please use code 472 and provide the Service Date in DTP03.
DTP01	Surgery Date	456	Please use code 456 and provide the Surgery Date in DTP03. Omit if HI01-4 is sent.
HI01-2 HI02-2	Procedure Codes		United will consider up to 2 procedures.